

Frequently Asked Questions

How do I find out about transportation in Stratford for wheel chairs and walkers?

- Specialized Transportation is provided in Stratford by Stratford Parallel Transit (519) 271-4000
- Stratford Meals on Wheels and Neighbourly Services also have an accessible van and can be reached at (519) 271-2217

I have a disability and have recently moved to Stratford. How do I find out about resources in my community?

- The Community Care Access Center (CCAC) provides information and resources on health and community services. They can be contacted at (519) 273-2222
- www.thehealthline.ca is a website that lists services in Perth/Huron counties

Where can I find information about making buildings and spaces accessible?

- On the [Canadian Standards Association](http://www.canadastandards.org) website you can obtain “Accessible Design for the Built Environment”
- [Canadian Mortgage and Housing](http://www.canadianmortgageandhousing.com) has a number of useful publications

I use a power wheelchair to get around town and find some curbs difficult to negotiate. How can I get this improved?

- Fill out the Accessibility Concern Form. This provides the committee and city department staff information on what barriers are important to you.

Are there accessible playgrounds in Stratford?

- Yes, contact the Community Services Department at (519) 271-0250, Ext. 243 for information and locations.

Where do I find out about services available for deaf individuals?

- Resources are available through the Canadian Hearing Society, which has offices in Waterloo and London. The London office can be contacted at (519) 667-3325.

How do I obtain an Accessible Parking Permit?

- The application is available at any Driver and Vehicle Licence Issuing office.
- To qualify for an Accessible Parking Permit, you need to be medically certified by a health practitioner.
- Criteria are available on the [Ministry of Transportation Website](http://www.transportation.gc.ca).