



## Help Make Stratford More ACCESSIBLE

### Barrier-Free Policy

The City of Stratford is a city in which the small town values of community caring and paying attention to all segments of the population are paramount. To do this, we recognize the diverse needs of our citizens and respond by striving to provide services and facilities that are accessible to all.

Our vision of Stratford is that of a well-designed community that is safe, convenient and comfortable.

### How You Can Help

You can help by identifying barriers to accessibility in municipal buildings and facilities, municipal programs and services in Stratford.

Barriers could include:

- a sidewalk at a specific intersection that requires a curb ramp;
- snow removal at a particular location;
- inaccessible washroom in a municipal building;
- a doorway that is not wide enough in a municipal facility;
- a service counter that is too high in a municipal building
- signage in a municipal building;
- communications;
- municipal parking,

Please click on the "Accessibility Concern - Municipal Property Form" to download the form to identify an accessibility concern. Completed forms can be emailed to the City Clerk's Office:

- Via email: [clerks@city.stratford.on.ca](mailto:clerks@city.stratford.on.ca)
- Fax: (519) 273-5041 Attention City Clerk



File #: \_\_\_\_\_



# City of Stratford

## Accessibility Concern – Municipal Property

### Personal Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone #: \_\_\_\_\_ Email: \_\_\_\_\_

### Accessibility Concern

1. Accessibility concern (i.e. curb ramp; sidewalk; communication).

\_\_\_\_\_

2. Location and description of accessibility concern – be specific (i.e. NW corner of A Street and B Street; City facility).

\_\_\_\_\_

3. Are there safety concerns with the accessibility issue?

\_\_\_\_\_

4. Other comments.

\_\_\_\_\_

### Notice of Collection

Personal information contained on this form is collected under the authority of the *Municipal Act* and will be used by City Staff for the purpose of addressing accessibility concerns and for statistical and administrative purposes. Questions regarding the collection of this information may be directed to the City Clerk, Stratford City Hall, P.O. Box 818, Stratford ON N5A 6W1, or by telephoning 519-271-0250 ext. 235 during business hours.

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Completed forms may be sent to:

City of Stratford

Attention: City Clerk

P.O. Box 818

Stratford ON N5A 6W1

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