

A Public Meeting was held Wednesday, September 24, 2014 at 7:00pm at the Kiwanis Community Centre as required by AODA Section 41.(2):

"Conventional transportation service providers shall hold at least one public meeting involving persons with disabilities to ensure they have opportunity to participate in review of the accessibility plan and to provide feedback on the accessibility plan – both transportation services – if applicable."

Verbal comments brought forward by public in attendance relating to accessibility:

Parallel Transit

- Buses should run later in the evenings
- Unable to book "same day"
- Hours should be same as regular transit
- Dispatcher needed to take bookings when buses aren't in service
- Drivers are wonderful, so courteous and helpful

Regular Transit

- Some drivers do not lower ramp for shopping carts
- Need more bus shelters
- Ensure bus stops and shelters are clear of snow and ice
- Want buses to continue onto private property (malls, Giant Tiger)
- Reasonable for city buses to travel on City property only as long as there is an accessible stop provided with an accessible path to the shopping centre
- Regular transit drivers should assist riders with accessibility issues

Written comments handed in at the end of the meeting relating to accessibility:

- All bus stops should have an accessible path of travel (no grass/gravel) and shelters as appropriate
- Parallel Transit should be on call for bookings during all Regular Transit hours
- Parallel buses should run later on Saturday as there are people with special needs that work later
- Parallel Transit hours should be increased

All other comments (written and verbal) regarding Transit or Parallel Transit not relating to accessibility have been noted and will be forwarded to management.

The meeting adjourned at 9:05 p.m.