

Web-based AODA Transportation Training Course

Welcome to the City of Stratford web-based AODA accessibility training for Transit and Specialized Transit staff. This course deals with the requirements of the AODA Transportation Standard, safe use of vehicle accessibility features, boarding and de-boarding a passenger in a wheelchair, securing a wheelchair passenger, and assisting seniors and people with disabilities in emergencies.

Please note: *The procedures to follow when accessibility features such as the boarding ramp or kneeling feature are not functioning, or a bus stop is inaccessible due to ice and snow are not covered in this on-line course. These must be reviewed with your Trainer. The key principle in such situations is that the driver should give the highest priority to safety, and then provide the best customer service that is possible under the circumstances.*

Please view the course materials by following the links below. **To return to the Course Page after viewing each section, please click the Back arrow on your web browser.** Once you have viewed all of the materials, please print out this page, sign it at the bottom, and give it to your department's Administrative Assistant. Viewing all the materials should take about one hour and a half.

Step 1: The AODA Transportation Standard (15 minutes)

[AODA Transportatio Standard Training on AccessForward web site](#)

Step 2: Accessibility Features, Procedures, and Emergencies (71 minutes).

Accessibility Features and Boarding and De-boarding a Passenger in a Wheelchair (13minutes)

[Training video about Accessibility Features and Boarding and De-boarding passengers with disabilities](#)

Securing A Passenger In A Mobility Aid: Q'Straint Training Video (7 minutes)

[Securing A Passenger In A Mobility Aid: Q'Straint Training Video](#)

Assisting And Evacuating Elderly And Disabled Passengers From Public Transportation: (51 minutes)

[Training video about Assisting And Evacuating Elderly And Disabled Passengers From Public Transportation](#)

Step 3: Print out and sign this page.

Once you have viewed all the material, please print this page, sign it in the space below, and give it to your department's Administrative Assistant. Thank you!

Course Completion:

I have viewed the training materials for the AODA Transportation Training course.

(Signature) _____

Name: _____ Department: _____ Date: _____