

Roadmap for Collaboration:

Community Safety and Well-being Plan
(2021-2024)





Today's Outline

1. Background
2. Creating the Roadmap
3. Consultation Findings
4. Priority Areas, Goals & Objectives
5. What Now?



Background

Why we created a Community Safety and Well-being Plan

Context for the CSWB Plan

- ▶ **Provincially legislated that municipalities develop and adopt community safety and well-being plans**
 - Amendment to the *Police Services Act, 1990*
 - Directive through the Ministry of the Solicitor General
 - Came into force in January 1, 2019 with initial deadline of January 1, 2021 (extended to July 1, 2021 because of COVID-19)
- ▶ **Joint plan submitted by six local municipalities**
 - Stratford, St. Marys, North Perth, West Perth, Perth East, Perth South
 - Adopted by municipal councils in May 2021

Purpose of the CSWB Plan

- ▶ To provide a roadmap for inclusive, connected, and coordinated safety and well-being planning
- ▶ To ensure a proactive and integrated approach to addressing local crime and complex social issues on a sustainable basis
- ▶ To identify key priorities for safety and well-being planning locally
- ▶ To support and strengthen existing initiatives related to community safety and well-being
- ▶ To address local service and systems gaps

CSWB Planning Framework

► **Ministry of the Solicitor General provided following framework:**

- Includes 4 levels of intervention to ensure efficient and effective CSWB Plans



Critical and non-critical incident response

Mitigating situations of elevated risk

Proactively reducing identified risk

Promoting and maintaining community safety and well-being



Creating the Roadmap

How we developed the Community Safety and Well-being Plan

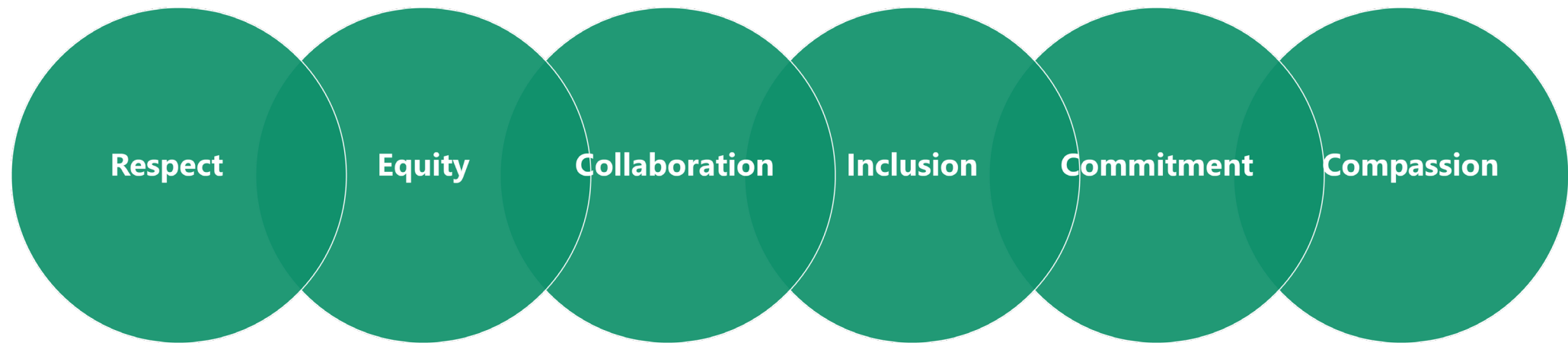
CSWB Advisory Committee

► Membership included:

- City of Stratford
- Town of St. Marys
- Municipality of North Perth
- Municipality of West Perth
- Township of Perth East
- Township of Perth South
- Stratford Police Services
- OPP
- United Way Perth-Huron
- Huron-Perth Healthcare Alliance
- Huron-Perth Children's Aid Society
- Huron Perth Public Health
- Huron Perth Catholic District School Board
- Avon Maitland District School Board

► Provided guidance to DPRA Consultants

Guiding Principles



Plan Development Activities

- ▶ Review of existing CSWB plans in Ontario
- ▶ Participation in Ontario Municipal Social Services Association calls addressing the planning and preparation of municipal CSWB plans
- ▶ Examination of community-based data and documents
- ▶ Review of existing Stratford, St. Marys, and Perth County strategic plans and initiatives as they relate to safety and well-being
- ▶ Review of media releases
- ▶ Engagement with a wide range of stakeholders living and working in the six partner municipalities.

Stakeholder Engagement

► Purpose:

- To explore community strengths, assets, protective factors, partnerships, risks, gaps in services and supports
- To hear from multiple voices and diverse perspectives
- To gather new ideas for enhancing community safety and well-being and reducing risks

► Online Survey

- 55 open- and closed-ended questions
- **1078 responses**



Stakeholder Engagement

► Facilitated Sessions & One-on-One Interviews

- Conducted via video or teleconference calls with the public as well as representatives from a broad range of services and sectors
 - Police Services Boards
 - Police Advisory Committees
 - Ontario Provincial Police (OPP)
 - Victim Services and Supports
 - Housing and Homelessness
 - Health Care
 - Mental Health
 - Education
 - Fire Departments
 - Income and Employment
 - Business Improvement
 - Leisure and Recreation
 - General Community Support
 - Disability Services
 - Family/Child Social Services
 - Child Care/Programming
 - LGBTQ2+
 - Food Security
 - Seniors Services
 - Community Justice
 - Rotary Clubs
- 27 facilitated sessions & 9 interviews took place with a total of **91 participants**

Stakeholder Engagement

► Lived Experience Engagement

- Included people with experience with the various services and supports locally
- Opportunity to share stories about their experiences of safety and well-being
- Two formats:
 - Focus groups
 - Questionnaire
- **28 individuals participated**

Total of 119 participants (plus 1078 survey respondents)





Consultation Findings

What we found out about community safety and well-being

We heard...

- ▶ That for all residents to feel safe and physically, mentally, and spiritually healthy, their **basic needs** must be met.
- ▶ That safety and well-being means residents feel they **belong**, they are **welcome**, they are **respected**, and they are **connected** to others in the community.
- ▶ There are vulnerable individuals and families in our communities who need **additional help** to enhance the quality of their lives.
- ▶ There are many excellent social, health and recreational/leisure **programs and services available** to residents in and across the six partner municipalities.
- ▶ That not all residents are able to **access the services and supports** they need, when they need them, and where they need them.

Key Priorities – Survey

	Stratford	St. Marys	North Perth	West Perth	Perth East	Perth South
Access to healthcare services	1	1	1	1	1	1
Adequate & affordable housing	2	2	3	4	5	3
Food security & access	3	4	4	5	4	4
Overall community security & safety	4	3	2	2	3	2
Protection from discrimination	5					
Recreational activity opportunities		5	5	3	2	
Employment and employment skills						5

Key Priorities – Session & Interviews

1. Adequate, affordable, and attainable housing
 2. Mental health and addictions supports
 3. Poverty
 4. Systems planning and integration
 5. Access to health, social/community and recreational services
 6. Affordable and accessible transportation
 7. Social isolation
 8. Community belonging
 9. Community safety
- ▶ High level of consistency across all municipalities and between the survey respondents and session/interview participants

Current Initiatives Related to CSWB

Recognition that many strategies, programs, and community initiatives are already underway to address these priorities

► Housing & Homelessness

- Coordinated Access System Leadership Group (CASLG)
- Supported Housing of Perth Program (SHOPP)
- North Perth Housing & Homelessness Committee

► Health, Mental Health, and Addictions

- Huron Perth Addiction & Mental Health Alliance
- Huron Perth and Area Ontario Health Team (HPA-OHT)
- Mobile Crisis Rapid Response Team (MCRRT)

Current Initiatives Related to CSWB

▶ Vulnerable Population Groups

- Stop Violence Against Women (VAW) Coordinating Committee of Perth County
- Frail Seniors Strategy
- Huron Perth Situation Table

▶ Transportation

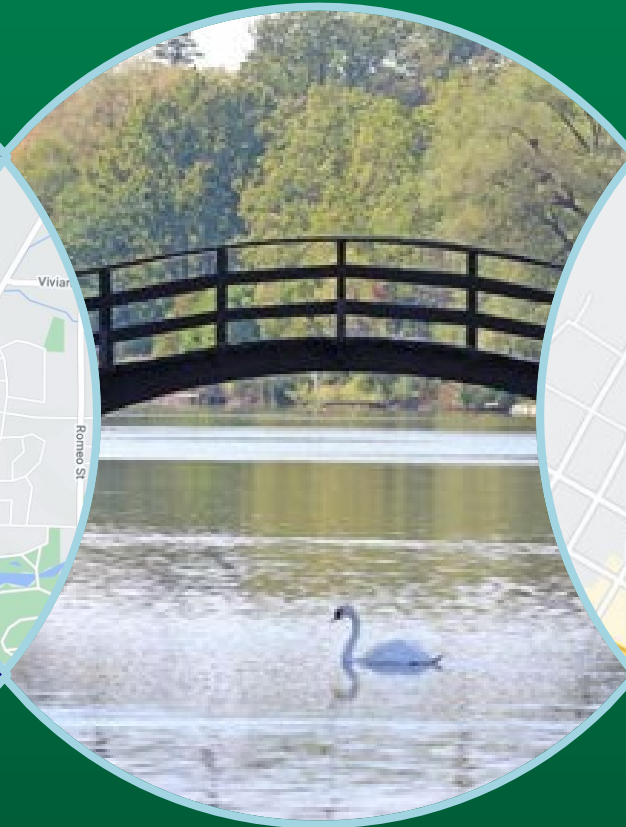
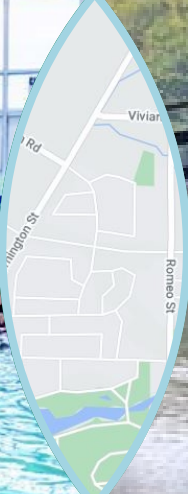
- Perth County (PC) Connect

▶ System Planning & Collaboration

- Social Research and Planning Council (SRPC)

▶ Social Inclusion

- Community Equity Action Team (CEAT)
- OPP Equity, Diversity, and Inclusion Unit



Priority Areas, Goals, & Objectives

What our communities will focus on moving forward

Priority Area #1

Systems Planning and Integration

- ▶ **Goal 1.1: Improved access to programs, services, supports, and resources by simplifying pathways and coordinating efforts.**
 - Objective 1.1.1: To increase resident knowledge and awareness of existing programs, services, and supports through improved communications.
 - Objective 1.1.2: To establish collaborative pathways between programs, services, and supports, so that service providers can work together more effectively and are better equipped to guide individuals and families to the social, health, economic, and education supports they need.
- ▶ **Goal 1.2: Enhanced prevention and protection for safer communities.**
 - Objective 1.2.1: To increase police presence through proactive community-oriented interventions.
 - Objective 1.2.2: To work with municipal partners to support pandemic planning and preparedness for the City of Stratford, Town of St. Marys, and Perth County.

Priority Area #2

Adequate, Affordable, & Attainable Housing



- ▶ **Goal 2.1: Increased availability and accessibility of affordable, safe, and suitable housing.**
 - Objective 2.1.1: To work with the Coordinated Access System Leadership Group (CASLG) as well as other government and private sector partners to support the strategic objectives identified in the updated *Housing and Homelessness Plan for Stratford, Perth County, and St. Marys (2020-2024)*:
 - Ending homelessness,
 - Creating attainable housing options,
 - Sustaining community housing, and
 - Addressing a diversity of needs.

Priority Area #3

Affordable & Accessible Health, Social, & Recreation Services

► Goal 3.1: Improved availability and accessibility to healthcare services and supports.

- Objective 3.1.1: To work with partners such as the Huron Perth Addiction and Mental Health Alliance and the Huron Perth and Area Ontario Health Team to support planning and implementation of mental health and addictions services and supports for residents in Stratford, St. Marys, and Perth County.
- Objective 3.1.2: To provide more opportunities for residents, especially those in rural communities with limited physical and mental health services, to access care in-person and through virtual healthcare technology.

► Goal 3.2: Improved knowledge and awareness of crisis response triage options.

- Objective 3.2.1: To work with municipal and service agency partners to increase residents' knowledge and awareness of crisis response options (e.g., Huron Perth Helpline, 911 and 211) and when it is most appropriate to use each option.

Priority Area #3

Affordable & Accessible Health, Social, & Recreation Services

► Goal 3.3: Increased availability of affordable transportation options.

- Objective 3.3.1: To implement new cost-effective transportation initiatives for low-income and rural residents to support improved access to healthcare, social services, and recreational activities.
- Objective 3.3.2: To determine the effectiveness of the Perth County Connect public transit pilot in providing residents with affordable and accessible transportation options within Perth County, and surrounding areas, including Stratford, St. Marys, Kitchener/Waterloo, and London. Focus on ridership of rural community members and low-income residents.

Priority Area #4

Social Inclusion

- ▶ **Goal 4.1: Increased application of equity, diversity, and inclusion practices across all partner agencies.**
 - Objective 4.1.1: To continue to build partner agencies' understanding of equity, diversity, and inclusion principles and practices through education and training.
- ▶ **Goal 4.2: Promote understanding of diverse groups.**
 - Objective 4.2.1: To develop, promote, and organize innovative community engagement and public strategies/campaigns aimed at reducing stigma and promoting understanding regarding mental health, addiction, racism, and discrimination.
 - Objective 4.2.2: To support efforts of the Stratford Police Services' Community Equity Action Team (CEAT) and the OPP's Equity, Diversity, and Inclusion Unit to provide the community with a forum to discuss their interactions with police, critically examine local policing policies and procedures, and make recommendations for changes that will address potential issues related to systemic racism within police services and the broader community.

Priority Area #4

Social Inclusion

▶ **Goal 4.3: Enhanced sense of community belonging.**

- Objective 4.3.1: To create and maintain safe, welcoming, and inclusive public spaces that promote opportunities for use by individuals of all identities, backgrounds, and experiences.
- Objective 4.3.2: To increase inclusion and access to activities and community events for populations that face constraints to participation (e.g., youth, people with disabilities, newcomers, BIPOC, LGBTQ2+ persons, and low-income families and individuals).



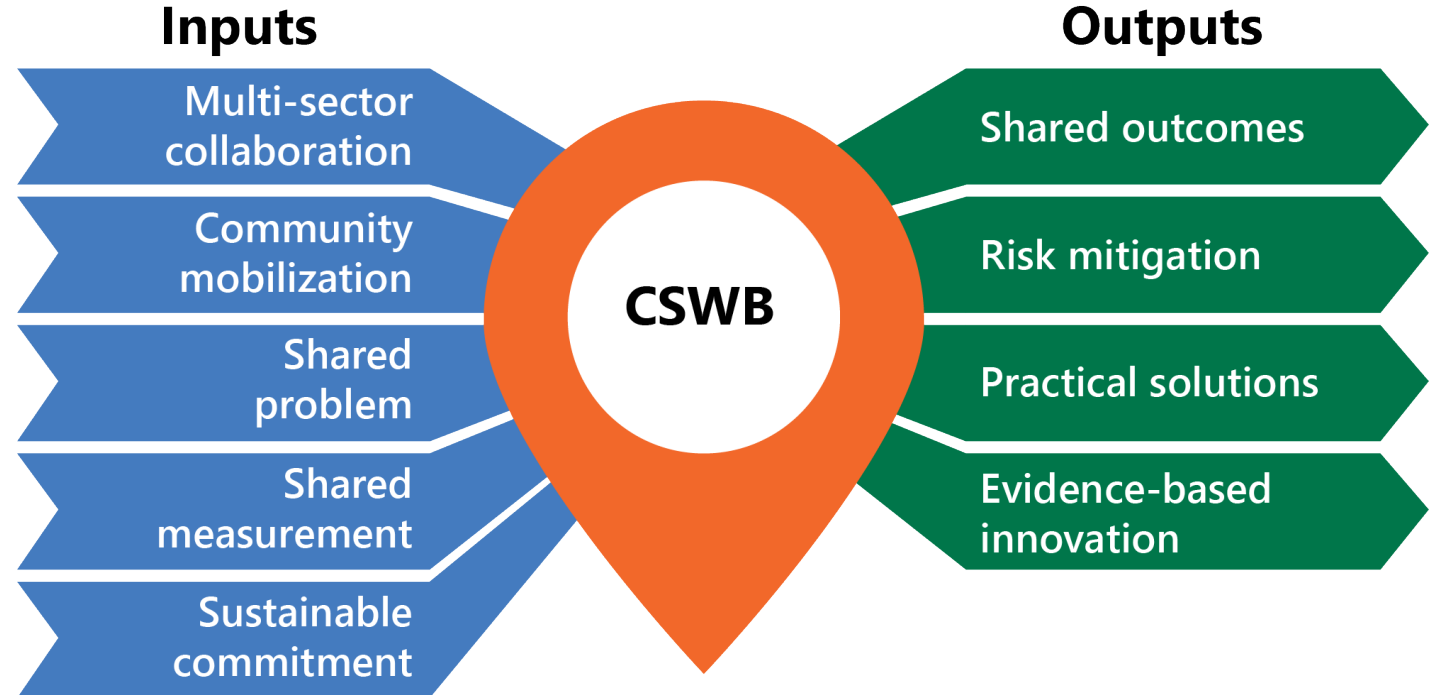


What Now?

How we will implement the Community Safety and Well-being Plan

A CSWB planning approach that...

- ▶ Recognizes the strengths that already exist within and across municipalities and organization
- ▶ Enhances effectiveness by creating more strategically aligned and formalized alliances
- ▶ Helps to improve integration, enhance capacity, reduce duplication, and promote coordination and collaboration

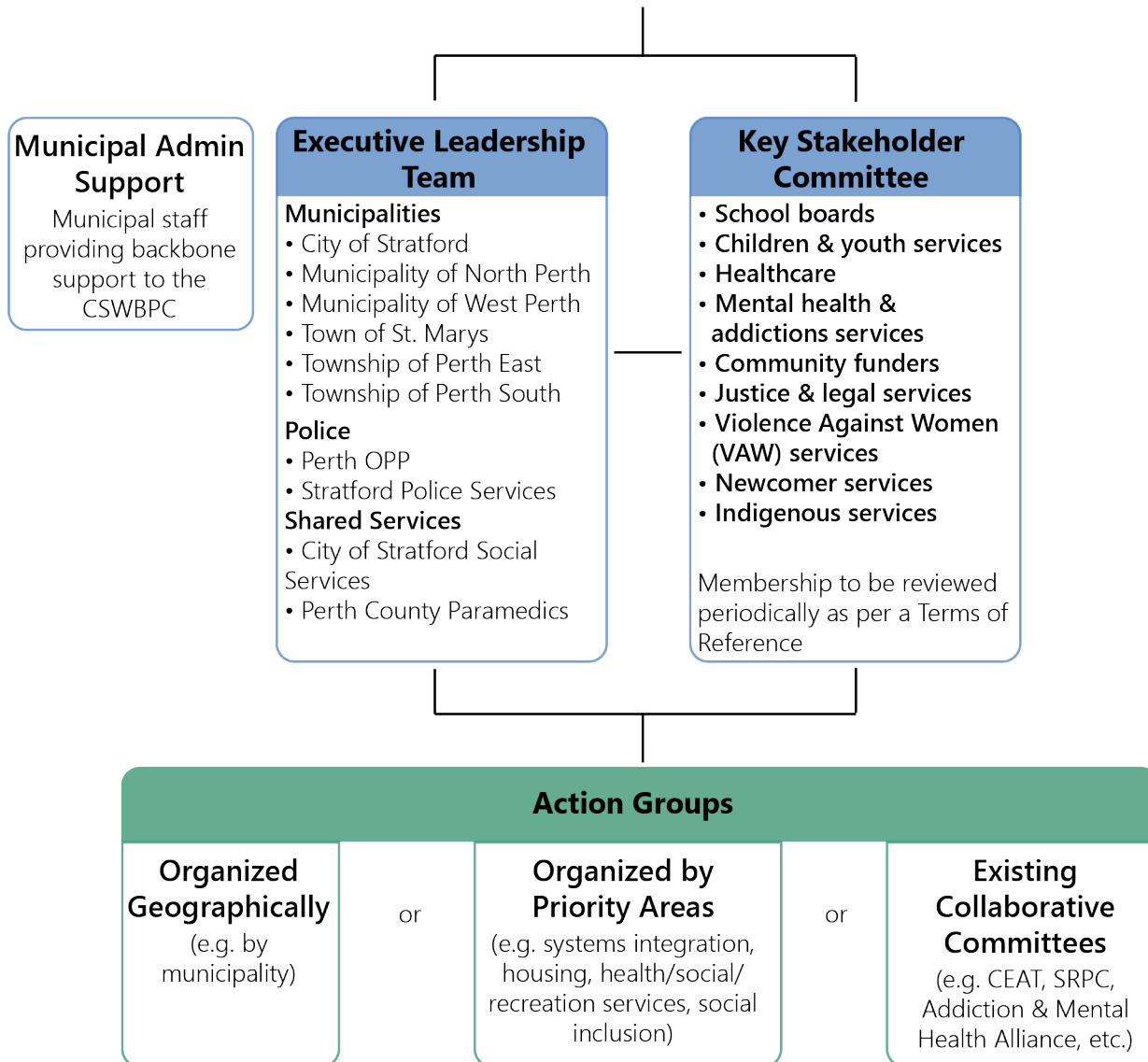




Benefits of Collaboration



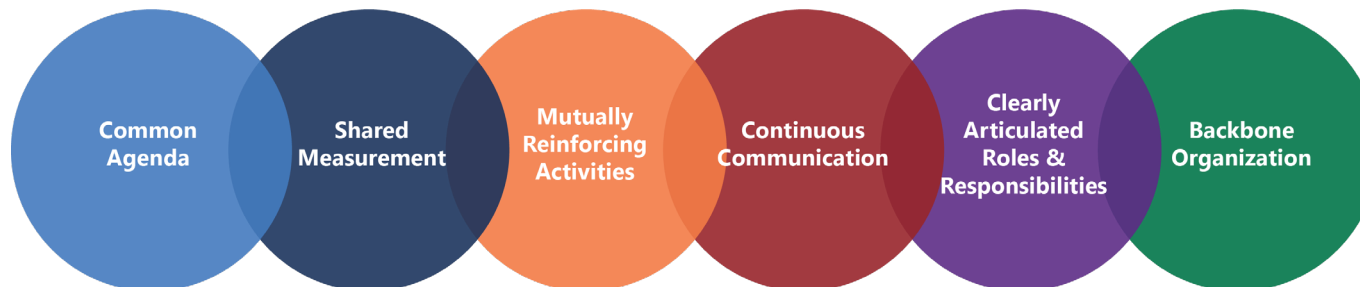
Community Safety and Well-Being Partnership Council (CSWBPC)



CSWB Governance Structure

CSWB Partnership Council

- ▶ **Overarching governing body for community and safety well-being planning locally**
- ▶ **Goals**
 - Implement the Community Safety and Well-being Plan
 - Build supportive systems that identify effective linkages to relevant programs and services
 - Enhance coordination across municipalities and service providers
- ▶ **Components for collective impact**



CSWB Action Groups

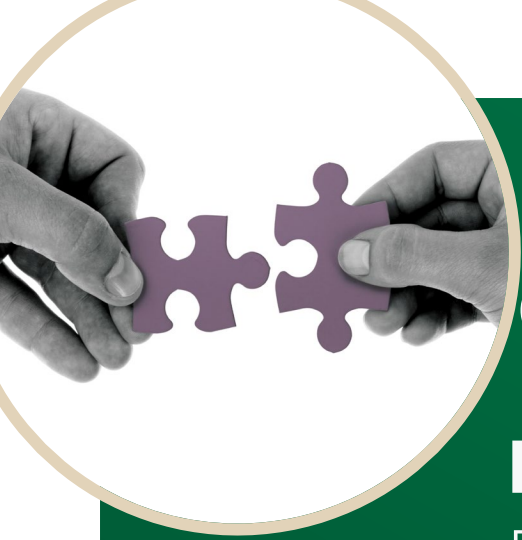
- ▶ **Organized geographically or by priority area**
- ▶ **New or existing collaborative groups**
- ▶ **Responsibilities:**
 - Develop actions plans to implement the CSWB Plan objectives.
 - Provide regular updates to the Partnership Council on the status of group initiatives.
 - Report and provide data to the Partnership Council in accordance with the CSWB Plan Monitoring and Evaluation Framework.

Next Steps

- ▶ **Convene the CSWB Partnership Council**
- ▶ **Determine Action Groups**
 - Inventory existing collaborative committees that align with CSWB
 - Establish new Action Groups based on identified gaps
- ▶ **Develop performance measurement and evaluation tools**
- ▶ **Establish communications strategy**
 - Website and social media presence

Questions





CSWB Partnership Council Co-Chairs

Kim McElroy

Director of Social Services
City of Stratford

Greg Skinner

Chief of Police
Stratford Police Services

CSWB Partnership Council Member

Dave Sinko

Acting Inspector
Ontario Provincial Police