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## The Corporation of the City of Stratford Policy Manual

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| <b>Policy Number:</b>        | W.1.1   |
| <b>Policy Section:</b>       | Water   |
| <b>Department:</b>           | Environmental Services, Infrastructure and Development Services |
| <b>Date Adopted:</b>         | December 14, 2020   |
| <b>Date Amended:</b>         | N/A   |
| <b>Scheduled for Review:</b> | October 1, 2021   |
| <b>Date of Last Review:</b>  | Jun 10, 2021  |
| <b>Policy Type:</b>          | Council-adopted Policy  |

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### Water Service Ownership

#### Policy Statement: Service Stub

The City is responsible for the maintenance and operation of the service stub.

Replacement of the **service stub** shall be at the cost of the owner, unless it is replaced as part of a City capital project. Deficiencies identified on the **service stub**, including historical freezing, will be rectified at the City's expense if the water infrastructure is replaced under a capital project or once all deficiencies of the same nature are corrected on the **service extension**, at the property owner's expense.

#### Service Extension

The property owner is wholly responsible for the **service extension**.

The property owner shall be responsible for all costs of maintenance and repair of the entire service extension. Replacement of the service extension shall be at the cost of the property owner.

#### Curb Stop

The City is responsible for the maintenance, operation, repair or replacement of the **curb stop** and curb box.

The curb stop is usually placed at the property line. If the curb stop is not within reasonable vicinity of the property line, then it shall be moved to property line during repair or replacement.

## Upgrades

Upgrades to a **water service** shall be at the property owner's expense.

## Purpose:

The purpose of this policy is to describe, in detail, the ownership of the water service for properties in the City of Stratford.

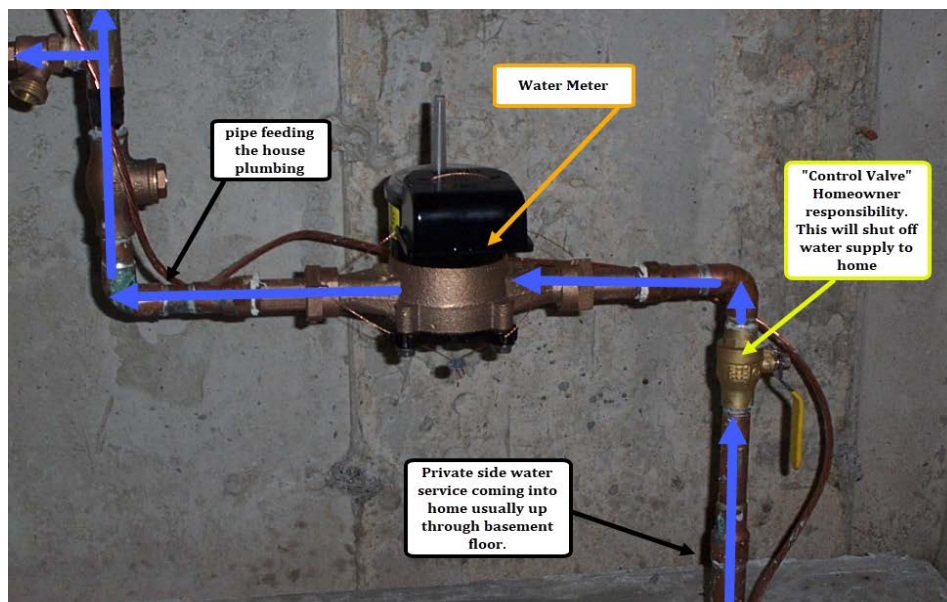
## Definitions:

**"Water service"** is composed of the service stub and the service extension.

**"Service stub"** means the portion of the water service from the watermain to the property line/curb stop.

**"Service extension"** means the portion of the water service from the property line to the water meter located inside the home. The meter is City property, but the control valve is not, please refer to the image below.

*Please refer to the image below for a visual description of the meter and control valve:*

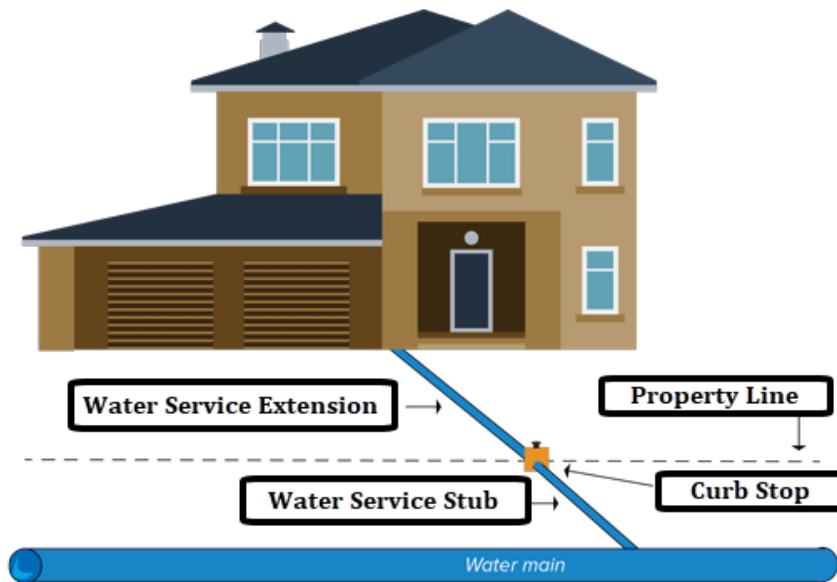


**"Curb stop"** is the shut off valve, usually placed at the property line. The protective box that provides access to the curb stop is called the curb box. The curb box and curb stop are the responsibility of the City.

*The curb box as it appears on residential properties:*



*Please refer to the image below for a visual description of the water service:*



**Scope:**

This policy applies to all properties in the City of Stratford.

**Legislative Authority:**

Municipal Act, 2001

**Related Documents:**

- Water By-law 96-2005, as amended